

KCSD Tech Help

KCSD Tech Support Group



Click to visit KCSD Tech Support Schoology Group

Need Individual Support?

Members of the KCSD Technology Department would like to meet with you individually or with your team for one, multiple or ongoing sessions, to provide additional support focusing on your topic(s) of interest.

You tell us when, where, what and how often and we'll be there!

Here's how;

1. Login to submit new work order ([Web Help Desk](#))

2. Select **Training Help Request**

Request Type for

Request Type

3. Select specific topic of interest in secondary drop down

4. Complete **Request Details**, (click on image below for specifics)

Help Request

Request Type

Request Detail
Include specific details here such as specific programs you'd like to focus on, questions, goals, etc.
Also, indicate your availability, including day(s) and time(s), as well as whether or not you're interested in meeting once or on an ongoing basis.

Attachments

Location Room

5. Click **Save**

Support Options

#1 - [Work Orders](#)

* *Submit a Work Order using Web Help Desk*

#2 - [Phone](#)

Extension 10000 or 610.444.2551. Hours are 7:00am to 4:30pm

#3 - [Support Sessions \(Submit via Work Order\)](#)

*See "Need Individual Support?" section to left

#4 - [Microsoft Teams](#)

Hop on Teams and chat with a member of the Tech Dept

Contact Dan Maguire at dmaguire@kcsd.org, or by phone, 610.444.4136, or schedule an appointment to stop by the Help Center located in the KHS Annex.

Parent Schoology Resources



IMPORTANT INFORMATION

Status & Announcement

Per message posted on Schoology Status Page, (see below), there appears to be an issue within Schoology when attempting to access Apps, primarily Google Apps assignments. We'll provide updates as additional information becomes available and continue to monitor the [Schoology Status Page](#) for any changes.



Quick Links

- Technology Resources for Students
- [Cyber Safety, Security & Privacy Awareness](#)
- KCSD Educator Effectiveness Site
- [KCSD Services and Programs, CO PPA Info](#)
- KHS Field Trip Request Form (Directions)
- KHS Creative Writers Edublog
- [KHS Writing Zones Signup](#)
- KTV Live Stream - KTV Announcement Submission
- KMS News Event / Announcement Submission



Noteworthy

- [CCIU Online Internet Survey \(English\)](#)
- [Encuesta de Internet Celular de CCIU](#)
- [Staff Laptop Agreement Form & Insurance Plan](#)
- Download the Skyward Mobile App (select device)
- KCSD Acceptable Use Policy
- KCSD Library Catalog
- SourceOne Staff Email Archive
- [ESS Substitute Teachers](#)

Parent Schoology Resources



Submit a Work Order

- [Submit a Work Order - TECHNOLOGY](#)
- [Submit a Work Order - MAINTENANCE](#)



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KCS Technology Department
Students First, Technology Second